

**Espresso Financial Services Private Limited**

**Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites.**

**Data for every month ending – 31/05/2024**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	01	01	01	0	0	11
4	Other Sources, ODR (ifany)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>0</b>	<b>01</b>	<b>01</b>	<b>01</b>	<b>0</b>	<b>0</b>	<b>11</b>

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

**Trend of monthly disposal of complaints**

SN	Month	Carried forward From previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
28	May, 2024	00	01	01	00
	<b>Grand Total</b>				

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	6	6	0
2	2021-22	0	10	10	0
3	2022-23	0	11	11	0
4	2023-24	0	9	9	0
5	2024-25	0	1	1	-
	<b>Grand Total</b>	<b>0</b>	<b>37</b>	<b>37</b>	<b>0</b>